

## **MISSION STATEMENT & VALUES**

**FIBRE AND FURNACES LIMITED IS DEDICATED TO CONSISTENTLY AND SAFELY DELIVERING THE HIGHEST QUALITY IN REFRACTORY ENGINEERING.**

We are dedicated to only working with those suppliers, contractors and clients who share our Core Company Values:

- **HONESTY**
- **QUALITY**
- **INTEGRITY**
- **RESPONSIBILITY**
- **RELIABILITY**

We are committed to working closely with our suppliers, contractors and clients alike in order to achieve this goal.

We recognise that the disciplines of quality, health and safety and environmental management coupled with an ethical approach to business are key to promoting sustainable long term business partnerships.

As a company we only make promises we can keep.

We will provide products and services giving good value and consistent quality, reliability and safety.

We will deal honestly and openly at all times and never knowingly sell products which will harm our clients.

We will take all due care to ensure that our activities are safe for employees, associates, contractors and others who come into contact with our work.

We will treat employees with equal respect and dignity and will provide them with equality of opportunity to develop themselves and their careers.

We undertake to pay our suppliers and contractors in accordance with agreed terms.

We seek to compete fairly. We do not solicit or offer bribes or other improper advantages for business or financial gain.

We are committed to developing and maintaining good relationships with our local community, and to regularly supporting community activities.

We do not disclose any confidential information of our suppliers, contractors or clients to third parties.



**Steve Allen**  
**Fibre and Furnaces Ltd**

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